

Dear Customer,

Thank you for using myholidays.com (<http://www.myholidays.com>), Please find your travel itinerary below:  
Kindly check your name, Travel dates and flight timings in the itinerary and read all terms and condition carefully.

**Note:** MYHOLIDAYS never asks for CVV or Credit card/ Debit card information,

If you get any mail asking for such details it is "Certainly a Fraudulent mail".

In such cases you will find that the Fraudulent sources use different email-ids and not **support@myholidays.com**, this is the only email-id used for our official communication.

KINDLY DO NOT PROVIDE ANY CREDIT/DEBIT CARD INFORMATION ON MAIL.

#### Important Information

- » A printed copy of this e-ticket or e-ticket display on laptop, tablet or phone must be presented at the time of check-in.
- » Checkin starts 2 hours before scheduled departure, and closes 60 minutes prior to the departure time. We recommend you report at the checkin counter at least 2 hours prior to departure time.
- » It is mandatory to carry passport and visa along with your e-Ticket at the airport.
- » We advise to confirm your flight 24 hours prior the flight departure - chat with us [Click Here \(https://tawk.to/chat/55f07a54eb54838440a06dc0/default\)](https://tawk.to/chat/55f07a54eb54838440a06dc0/default).

## E-Ticket


Booking Number: MHF241680939

Booking Date: Tue, 10 Dec 2024




### Itinerary and Reservation Details

#### RUH - DAC

 Biman Bangladesh Airlines BG-340 Operated By-Biman Bangladesh Airlines	<b>Departure</b> <b>King Khaled (RUH)</b> 15 Dec 2024 07:00 AM Terminal: 1	<b>Arrival</b> <b>Zia (DAC)</b> 15 Dec 2024 03:25 PM Terminal: 2	<b>Baggage</b> <b>CheckIn: 45 KG</b> <b>Cabin: 5-7 KG</b> <b>NON REFUNDABLE</b>		
<b>Summary</b>					
<b>Stops:</b> Non stop		<b>Duration:</b> 05 h : 25 m	<b>Class:</b> Economy		
<b>Traveller Details</b>					
Passenger Name	Type	PNR	Airline PNR	Baggage	E-Ticket Number
AL AMIN	ADULT	TWTQMU	HYMFSY	NA	9979587789203

#### DAC - RUH

 Biman Bangladesh Airlines BG-339 Operated By-Biman Bangladesh Airlines	<b>Departure</b> <b>Zia (DAC)</b> 11 Feb 2025 01:25 AM Terminal: 2	<b>Arrival</b> <b>King Khaled (RUH)</b> 11 Feb 2025 05:10 AM Terminal: 1	<b>Baggage</b> <b>CheckIn: 30 KG</b> <b>Cabin: 5-7 KG</b> <b>NON REFUNDABLE</b>		
<b>Summary</b>					
<b>Stops:</b> Non stop		<b>Duration:</b> 06 h : 45 m	<b>Class:</b> Economy		
<b>Traveller Details</b>					
Passenger Name	Type	PNR	Airline PNR	Baggage	E-Ticket Number
AL AMIN	ADULT	TWTQMU	HYMFSY	NA	9979587789203

### Cancellation & Date Change Rules

- » You can cancel your booking by calling our Customer Support team by agreeing to Applicable Charges. Please note that all Bookings are not 'Refundable'
- » If you are cancelling or rescheduling your flight within 4 hours of departure time, kindly contact the airline directly. Please note that the booking can only be cancelled till 4 hours before the departure of the flight. Customers who (have not cancelled their bookings) and fail to report in time shall be deemed as No Show by the airline.
- Important Note: Time of cancellation will be according to local time of departure city**
- » Bookings made with Low Cost Airlines/Carriers are strictly Non-Cancelable and Non-Refundable. In such cases, directly contact airlines to check the possibility of any 'Exceptions.'
- » Online 'check in' mandatory before 24 hours prior to departure for airline such as U2, NK(Spirit Airlines), W6, FR, VY, LS, WW etc. to avoid being charged at the airport.
- » Penalties applicable in case of any changes in the name or flights after issuance of ticket.
- » Your booking is non-transferable and the name of the passenger cannot be changed. If you would like to change the name of the passenger, you will need to cancel the original booking and make a new booking for the desired passenger.
- » For multiple airlines or fares involved in the cancellation, the most restrictive rules will apply.

### Flights Refunds

Most of our airline tickets, hotels and service fees are non-refundable. We can accept refund requests only if all the conditions listed below have been met:

- » you have applied for a cancellation and refund with us and if the fare rules provide for cancellation and refunds;
- » we have sent an acknowledgment of your Cancellation and Refund request with details of Amount to be refunded;
- » you are not a "no show" (most "no show" bookings are in-eligible for any waiver from suppliers for refund processing); and
- » We are able to secure waivers from suppliers to process this requested cancellation and refund.

#### Handling Charges/Fee

- » In case of Booking/Ticket cancellation, myholidays.com handling fee will be 'Airline Charges' + 'QAR 150 \*\*' which is subject to change. The cancellation and date change charges/ fees are applicable before departure and are charged Per sector, Per passenger
- » If you wish to make any amendments to your itinerary, please call our customer care team for assistance on the phone numbers given below. Please note that the airline rescheduling/cancellation fee, fare difference (if any) and a myholidays.com Handling Fee is applicable for making changes to the itinerary.
- » you are not a "no show" (most "no show" bookings are in-eligible for any waiver from suppliers for refund processing); and
- » We are able to secure waivers from suppliers to process this requested cancellation and refund.

#### Refund Policy

- » The refund will be initiated within 3 working days and 7-15 days for the refund to reflect in your account, depending on your bank.
- » All booking charges and agency fees are non-refundable, the airline charges and myholidays.com cancellation fees will be deducted from the residual paid amount.
- » Any refund claims arising due to cancellation or delay of flight by the Airline shall be subject to myholidays.com receiving the refund amount from the Airline. In the event Airline does not refund the amount to myholidays.com shall not be held liable for the same.

#### Errors in the Information provided at the Time of Booking

- » If you have made an error in name(s), or date(s) and/or time(s) of the flight, please contact our Customer Care Team through Phone or Email as soon as possible so that one of our operators may attempt to modify your booking before the ticket is issued. Once the ticket is issued by the airline, cancellations or changes to your booking may not be possible. Keep in mind that changes and cancellations are made at the discretion of the airline in accordance with its own policies and conditions
- » In case of Non Receipt of E-Ticket, you must intimate our Customer Service at least 24 hours prior to Departure to validate whether you provided the correct Email Id at the time of Booking and to receive the E-Ticket by providing the correct E-mail ID

#### Split Payment

- » Please note that we are a Travel agency which provides best available fares to our valued customers. In some cases, your credit/debit card may be billed in multiple charges totaling the final total price.

#### Baggage Allowance

#### Myholidays Support

##### Email us for

**Web:** [www.myholidays.com](http://www.myholidays.com)

**Date Change:** [change@myholidays.com](mailto:change@myholidays.com)

**FAQ's:** [support@myholidays.com](mailto:support@myholidays.com)

**Cancellation:** [cancel@myholidays.com](mailto:cancel@myholidays.com)

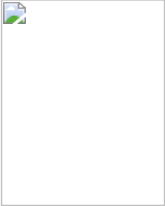
##### Call us

**United States of America:** +1 6469348824

**United Kingdom:** +44 2080970805

**Qatar:** +974 40415000 / +974 31095296, **Bahrain:** +973 65002789, **Saudi Arabia:** +966 8008500872, **UAE:** +971 525353213

**South Africa:** +271 01571501



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