

# **PRINTER REPAIR**

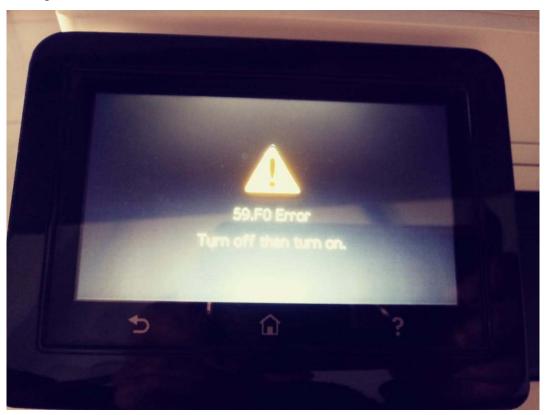
# HP COLOR LASERJET PRO MFP M477FDW

# **Project Summary**

- 1. Start
- 2. Problem Identification
- 3. Site visit by Printer Expert
- 4. Invite Quote
- 5. Approve the Quote and issue PO
- 6. Replace the Parts
- 7. Check the Printer Output for quality and reliability
- 8. End

# Purpose / Goal

HP COLOR LASERJET PRO MFP M477fdw Printer of Mr. Omar is showing 59.Fo Error on startup



Prepared By	Confirmed by	Approved By
617 – Dominic Simon	610 - Russel. M. Kamarudeen	600 - Abdulrahman Y. Alshaikh

#### **Technical Solution**

This issue is a hardware issue that needs parts replacement. It need to be repaired by an expert HP Printer Technician. Reference: https://h3o434.www3.hp.com/t5/Printers-Archive-Read-Only/HP-4525-59-Fo-Error/td-p/5084375

### **Solution**

## Replace the required parts

Mr. Ashokan of Tech Warehouse checked the printer and provided the quotation for SAR 400 +VAT which is reasonable, considering the cost of new printer of around SAR 2000/- reference: <a href="https://www.noon.com/saudi-en/color-laserjet-pro-m479fdw-all-in-one-wireless-laser-printer-wia8oa-white-black/N32234282A/p?o=f8399a8e5bbf36ab">https://www.noon.com/saudi-en/color-laserjet-pro-m479fdw-all-in-one-wireless-laser-printer-wia8oa-white-black/N32234282A/p?o=f8399a8e5bbf36ab</a>



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# TECH WAREHOUSE For Trading Est. P.O. Box: 4270 - Riyadh - Malaz - Sitten Street الرياض - الماز - شارع الستين - ص.ب 0114764524 Code:11491 - Tel / Fax: 011 4764524 0114764524

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رقم الضريبة: 300408416800003 300408416800003

To, Date: 10 Feb 2021
Mr.Majahid, Qtn No: 02/DF
IT Helpdesk, Tel:
Daffah, Fax:
Riyadh.

Quotation for	Printer	Repairing.

Email: babuaps@hotmail.com

We are presenting our lowest estimation as mentioned bellow.

No	Model	Serial No	Description	Amount
1	HP CLJ M283 Printer		Replace Transfer belt motor assembly and service	400.00
			VAT 15%	60.00
			Total	460.00

# Terms and Condition: Payment By CASH Warranty; Two Month SERVICE TECHNICIAN APPROVED BY (SIGN) NAME DESIGNATION DATE

نحن إصلاح الطابعات، المتآمرين، ناسخة،الفاكس الخ WE REPAIRING ALL KIND OF PRINTERS LIKE HP, EPSON, CANON, TOSHIBA, SHARP ETC

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