

## PRINTER REPAIR

### HP COLOR LASERJET PRO MFP M477FDW

#### Project Summary

1. Start
2. Problem Identification
3. Site visit by Printer Expert
4. Invite Quote
5. Approve the Quote and issue PO
6. Replace the Parts
7. Check the Printer Output for quality and reliability
8. End

#### Purpose / Goal

HP COLOR LASERJET PRO MFP M477fdw Printer of Mr. Omar is showing 59.Fo Error on startup



Prepared By	Confirmed by	Approved By
617 – Dominic Simon	610 - Russel. M. Kamarudeen	600 - Abdulrahman Y. Alshaikh

## Technical Solution

This issue is a hardware issue that needs parts replacement. It need to be repaired by an expert HP Printer Technician. Reference: <https://h30434.www3.hp.com/t5/Printers-Archive-Read-Only/HP-4525-59-Fo-Error/td-p/5084375>

## Solution

### Replace the required parts

Mr. Ashokan of Tech Warehouse checked the printer and provided the quotation for SAR 400 +VAT which is reasonable, considering the cost of new printer of around SAR 2000/- reference: <https://www.noon.com/saudi-en/color-laserjet-pro-m479fdw-all-in-one-wireless-laser-printer-w1a80a-white-black/N32234282A/p?o=f8399a8e5bbf36ab>



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## Quote

### TECH WAREHOUSE

### مؤسسة تقنية المستودع

For Trading Est.

للتجارة

P.O. Box: 4270 - Riyadh - Malaz - Sitten Street

الرياض - الملز - شارع الستين - ص.ب

Code:11491 - Tel / Fax: 011 4764524

رقم الرمز : 11392 - ن/فكس: 0114764524

C.R: 1010278348

س.ت : 1010278348

Vat No.: 300408416800003

رقم الضريبة : 300408416800003

To,  
Mr.Majahid,  
IT Helpdesk,  
Daffah ,  
Riyadh.

Date : 10 Feb 2021  
Qtn No: 02/DF  
Tel :  
Fax :

#### Quotation for Printer Repairing.

We are presenting our lowest estimation as mentioned bellow.

No	Model	Serial No	Description	Amount
1	HP CLJ M283 Printer		Replace Transfer belt motor assembly and service	400.00
			VAT 15%	60.00
			Total	460.00

#### Terms and Condition:

Payment By CASH

Warranty; Two Month

SERVICE TECHNICIAN

APPROVED BY (SIGN) \_\_\_\_\_

NAME \_\_\_\_\_

DESIGNATION \_\_\_\_\_ DATE \_\_\_\_\_

Email: babuaps@hotmail.com

نحن إصلاح الطابعات، المتأمرين، ناسخة، الفاكس الخ  
WE REPAIRING ALL KIND OF PRINTERS LIKE HP, EPSON, CANON, TOSHIBA, SHARP ETC

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