

Email Online Archive 600

HOW TO SLOVE ONLINE ARCHIVE 600

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Approved By

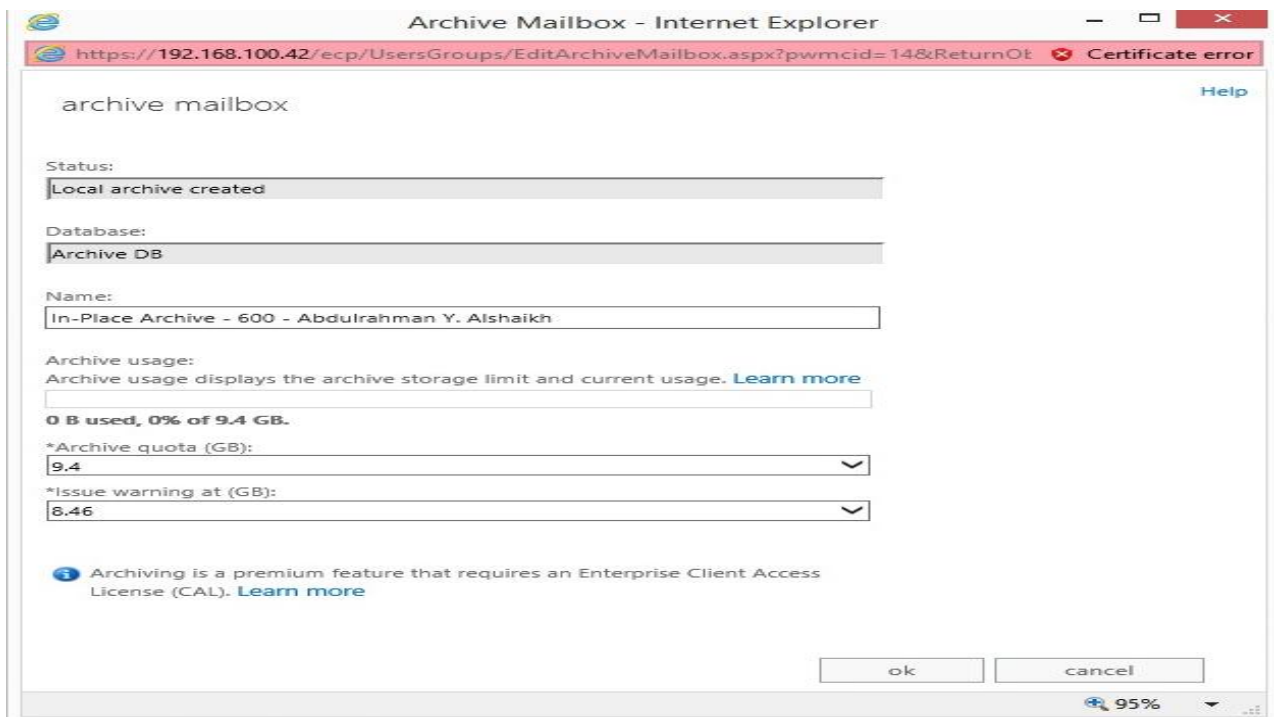
Abdulrahman Y. Alshaikh

Symptoms: As Per IT Ticket Exchange email online archive is not working

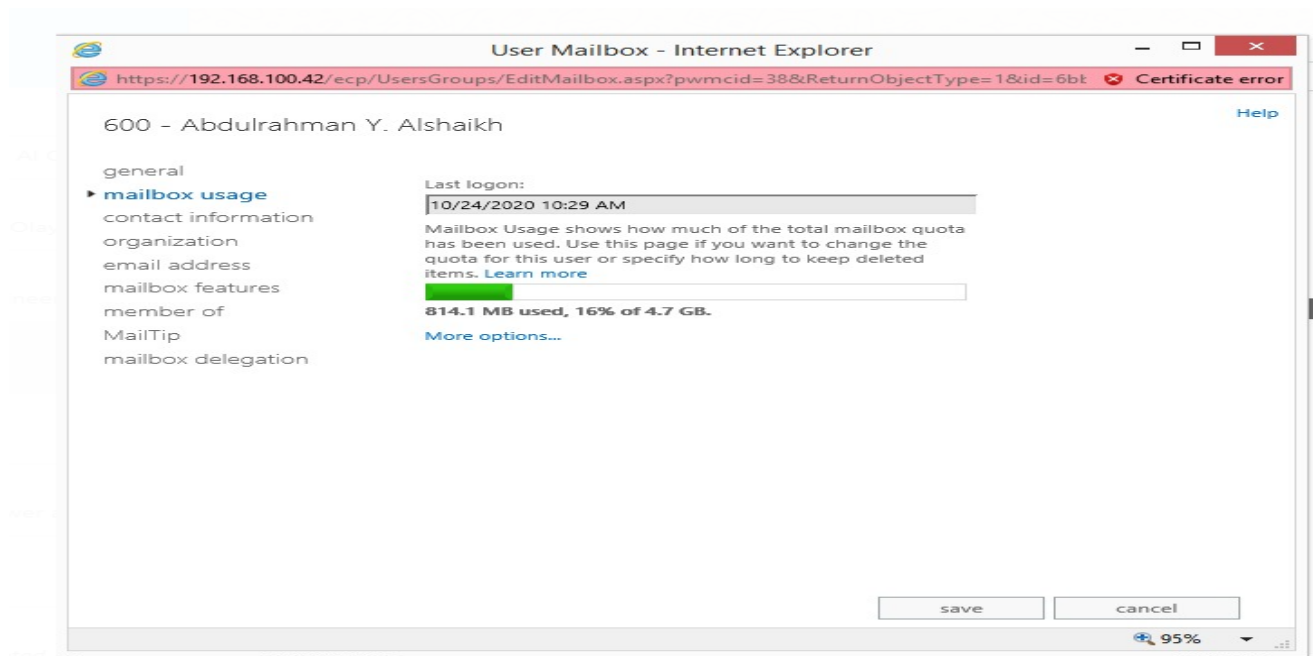
Reasons:

600 Mailbox Data 814 MB used only and mail archive online folder are connect to the Local outlook email folder.

1: 600 mailbox user are showing the policy is enable to the online Archive DB and all old 6 month email are automatic move to the online archive data.



2: Mailbox User 600



Here is showing the Mailbox usage for 600 email current data is 814 MB only. And 814 MB file cannot move to the online archived data.

Note: might be online archived are working in outlook app so as per screenshot or by mistake it's done by local archived. So we have to make the PST file for backup in Local PC

Solution: as per the screenshot online archived DB are working fine without any issue and policy are applied to the 600 Mailbox and it's applied on the outlook app.

DISPLAY NAME	MAILBOX TYPE	EMAIL ADDRESS	DATABASE	
502 - Omar maysar Dakebab	User	502@daffah.sa	Users1 DB	
510 - Mohamed Ahmed Mohamed Elsayed	User	510@daffah.sa	Users2 DB	
511 - Ahmed Ibrahim	User	511@daffah.sa	Users1 DB	
512 - Ahmed Ibrahim Abdul Hamid	User	512@daffah.sa	Users1 DB	
514 - Unassigned 514	User	514@daffah.sa	Users1 DB	
515 - Remixael Agorilla Sulp	User	515@daffah.sa	Manager DB	
520 - Ali Ahmed Saad Elmoadwy	User	520@daffah.sa	Users1 DB	
521 - Mohammed Khalifah Abdulsattar Khalifah	User	521@daffah.sa	Users1 DB	
522 - Muhamed Muhamed Muhamed Khalifa	User	522@daffah.sa	Manager DB	
523 - Iyad Mohamed Awni Ali Eisaweh	User	523@daffah.sa	Archive DB	
524 - Hajar Ahmed Ali Muneer	User	524@daffah.sa	Users1 DB	
530 - Sadam Ahmad Ali Alzahiri	User	530@daffah.sa	Users1 DB	
531 - Ahmed Abdulaziz Mohammed Al Shaikh	User	531@daffah.sa	Users2 DB	
540 - Yaser Abdulmajid Taher	User	540@daffah.sa	Users2 DB	
600 - Abdulrahman Y. Alshaikh	User (Archive)	aalshaikh@daffah.sa	Manager DB	<p>600 - Abdulrahman Y. Alshaikh</p> <p>User mailbox aalshaikh@daffah.sa Title: Chief Technology Officer Office: Chief Technology Officer Work phone: +966 11 4115500;600</p> <p>Phone and Voice Features Unified Messaging: Disabled Enable</p> <p>Mobile Devices Disable Exchange ActiveSync Disable OWA for Devices View details</p> <p>In-Place Archive Archiving: Enabled Disable View details</p> <p>In-Place Hold User isn't under hold</p> <p>Email Connectivity Outlook Web App: Enabled Disable View details</p>
610 - Russel. M. Kamarudeen	User	russel@daffah.sa	Users1 DB	
611 - Regino Orellina	User	611@daffah.sa	Users1 DB	
612 - Unassigned	User	612@daffah.sa	Users1 DB	
613 - Russel. M. Kamarudeen	User	613@daffah.sa	Users1 DB	
614 - Mohammad Mojahid Hussain	User	614@daffah.sa	Users1 DB	
615 - Sumesh Mani	User	sumesh@daffah.sa	Users1 DB	
616 - Wajid Ali Javid Khan	User	616@daffah.sa	Users1 DB	
617 - Johnson Kuncherlya	User	617@daffah.sa	Users2 DB	
620 - Russel Madathipparampl Kamarudeen	User	620@daffah.sa	Users1 DB	
621 - unassigned	User	621@daffah.sa	Users2 DB	
622 - Umair Ashraf Muhammad Ashraf	User	622@daffah.sa	Users2 DB	