Email Online Archive 600

HOW TO SLOVE ONLINE ARCHIVE 600

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Checked

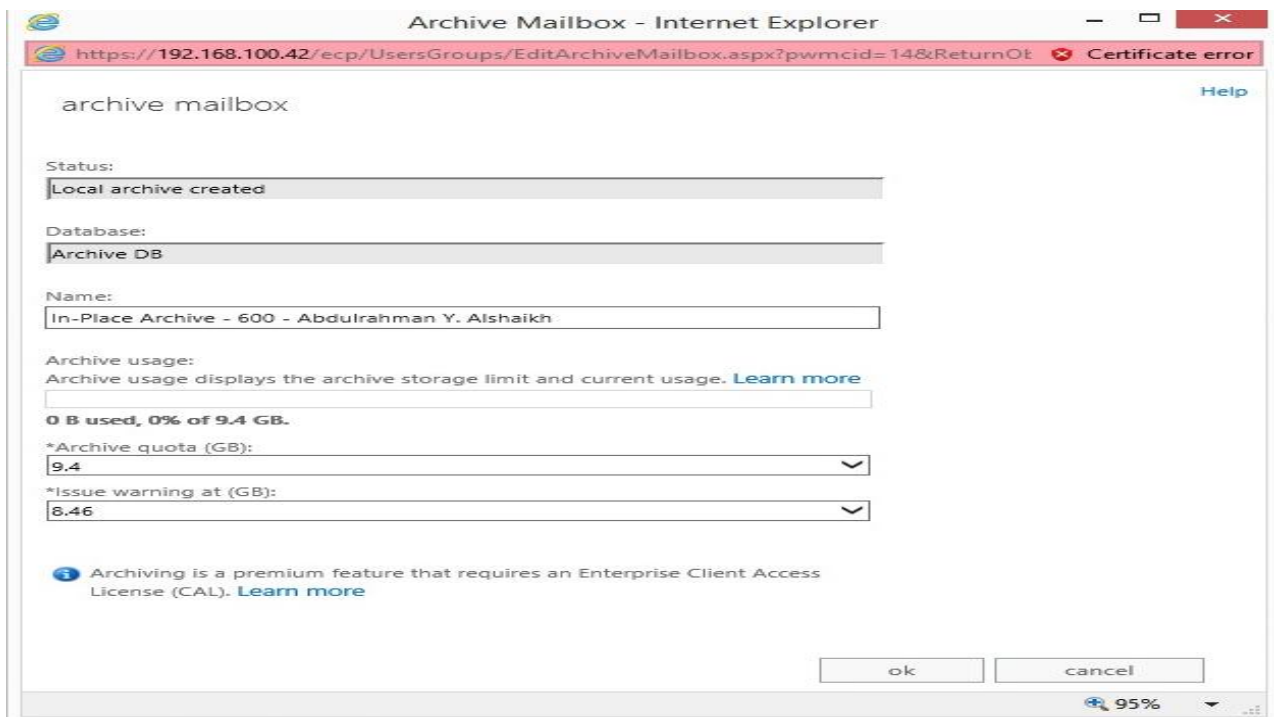## 610 - Russel. M. Kamarudeen

Approved By

Abdulrahman Y. Alshaikh

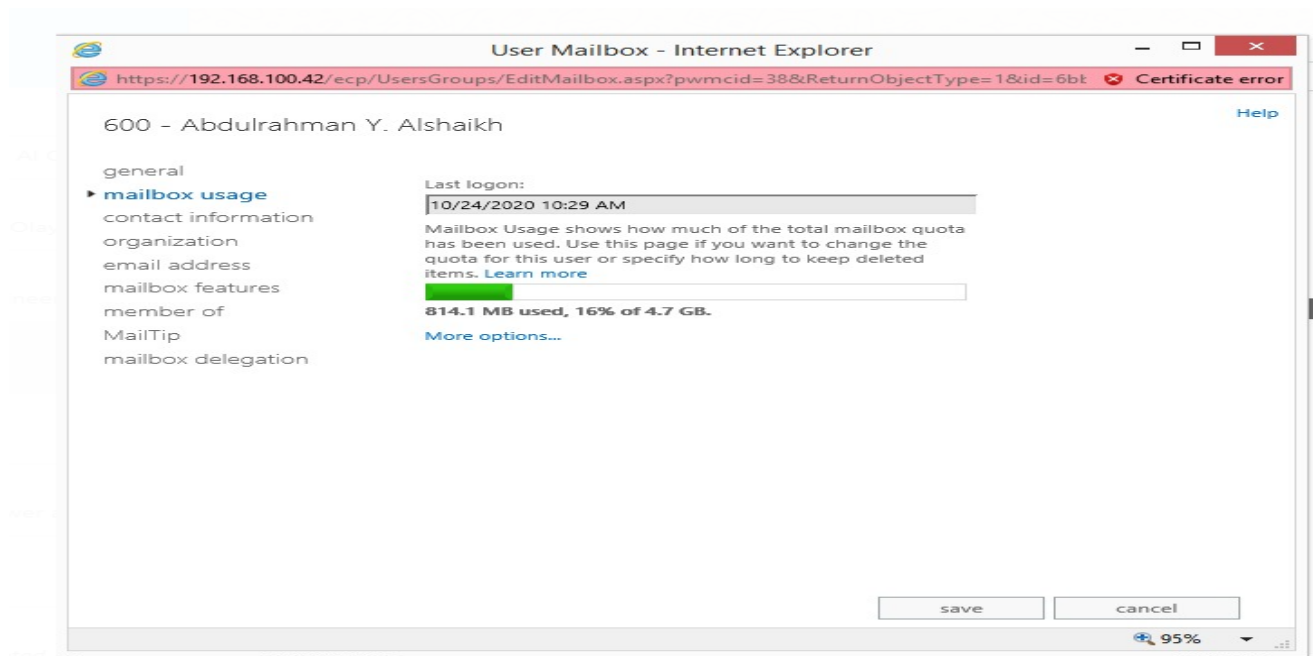**Symptoms:** As Per IT Ticket Exchange email online archive is not working

Reasons:

600 Mailbox Data 814 MB used only and mail archive online folder are connect to the Local outlook email folder.

1: 600 mailbox user are showing the policy is enable to the online Archive DB and all old 6 month email are automatic move to the online archive data.

2: Mailbox User 600

Here is showing the Mailbox usage for 600 email current data is 814 MB only. And 814 MB file cannot move to the online archived data.

Note: might be online archived are working in outlook app so as per screenshot or by mistake it's done by local archived. So we have to make the PST file for backup in Local PC

Solution: as per the screenshot online archived DB are working fine without any issue and policy are applied to the 600 Mailbox and it's applied on the outlook app.