

Archive Online not showing in Outlook Profile.

ARCHIVE FOLDER HIDE IN OUTLOOK PROFILE.

Prepared By

614-Mojahid Hussain

Checked

610 - Russel. M. Kamarudeen

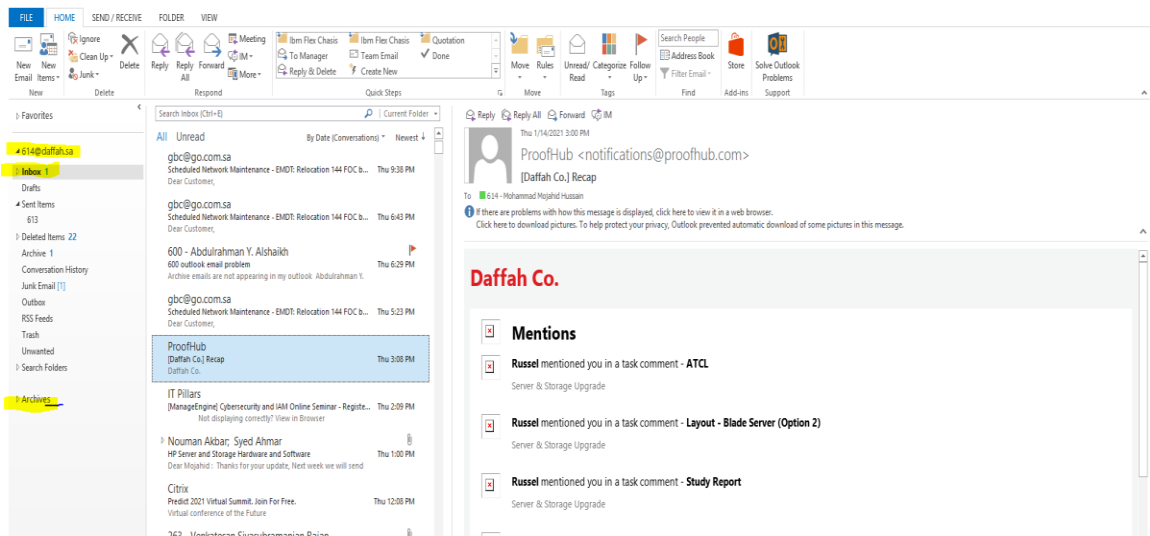
Approved By

Abdulrahman Y. Alshaikh

Symptoms: As Per below Picture from 600 Email User are not showing the online archived folder.

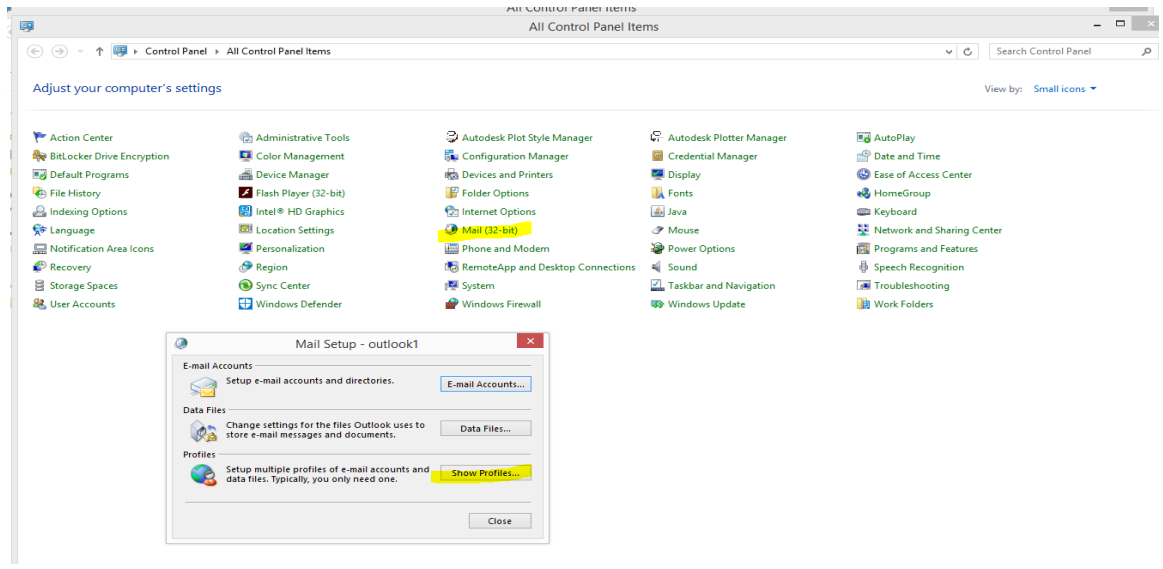
Reasons:

Outlook Profile is not sync to the Exchange server to outlook client



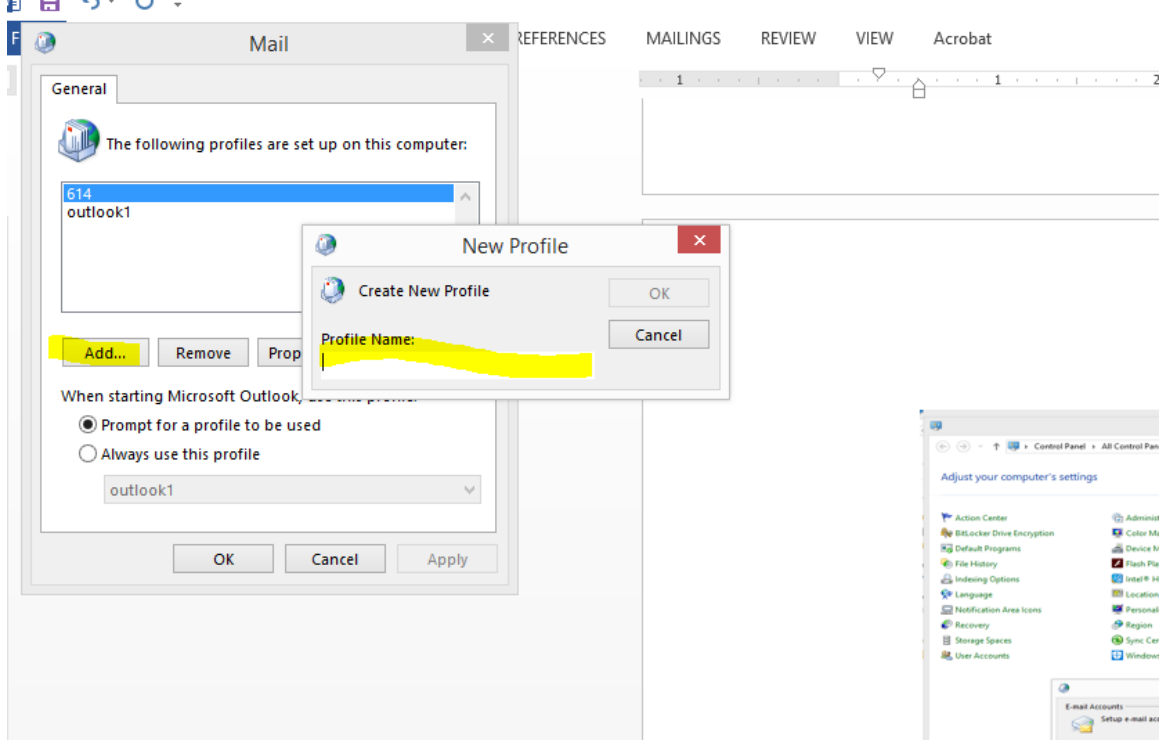
Solution: we need to create the New Profile for outlook.

1. We need to go for the control panel and select the Mail Folder as below Screenshot and select the Email Profile.

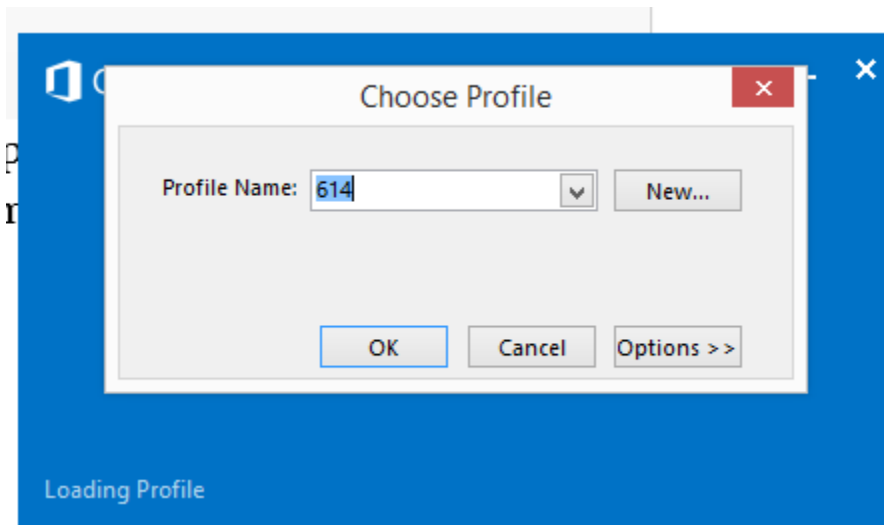


Show profile.

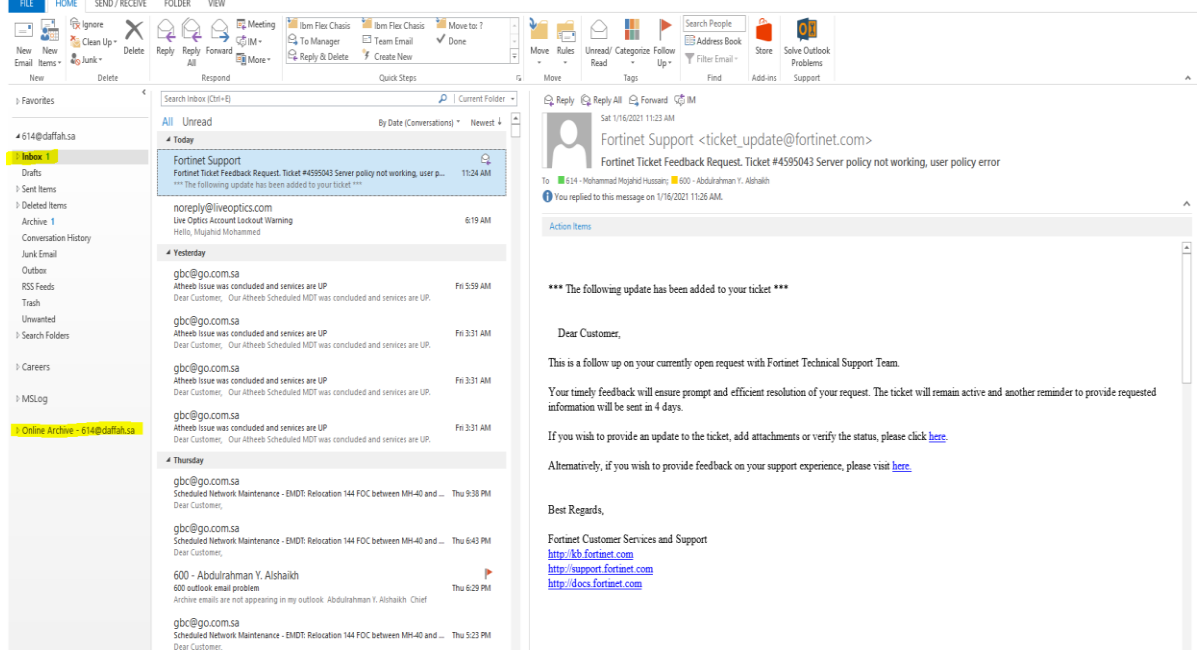
2. Add the profile with any name. this name is only outlook Profile.



Example I add 614
System will automatic fill required.



Then select the recent on outlook profile and click ok



Now you able to see the online archived
 And also add the local online archived for new Profile.
 Online archived issue is resolved.