# Abdullah Riyad bin Eid

HR & Admin Officer

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Saudi Arabia - Riyadh

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## Skills

- The soul of leadership.
- Mass communication skills.
- Excellent in English language.
- Excellent in Microsoft Office.
- Ability to work under pressure.
- Dealing with customers professionally.

## Certification

Project Management Professional Riyadh chamber 5-9 Jan - 2020

Training Course in Office 365 KSU

15 Feb - 2020

Labor Education according to SaudiLabor Law Doroob 6 May - 2020

Future Road to the Basics ofProfessional Research Misk Foundation 7-14 Jul - 2020

#### Profile

My ambition is to join a professional work environment that enables me to self - develop and gain experiences and contribute to the development and prosperity of the workplace that I will work with to achieve goals through the knowledge that I acquired during the study of my path which is Human Resources.

## Experience

HR & Admin Officer

Aug 2020 - Present

Daffah company

Riyadh

- Responsible for recruitment processes, job offers, and sponsorship transfer procedures for non-Saudis.
- Responsible for the operations of the actual employees of the organization.
- Responsible for operations related to terminating the contractual relationship, such as resignation, non-renewal of contract, end of service calculation and issuance of travel tickets
- Responsible for payroll
- · Responsible for medical insurance

Area Sales Supervisor

Feb 2020 - Aug 2020

Riyadh

Daffah company

- Set monthly targets and follow them up to determine appropriate strategies to achieve it.
- Recruit, train, encourage and motivate the sales team at the Branches.
- Follow up with my team, and coordinate with them about attendance and all day-to-day operations.
- Visiting retail showrooms to check the displayed goods and stock percentage, checking cleanliness, arrangement, and any maintenance needed and working on it to be fixed.
- Monitoring the market and its movement in sales and preparing reports.
- Follow up after-sales operations and solve all faced issues with the customers professionally.

COOP Training - Organizational Development Specialist

Jan 2020 - Apr 2020

Saudi Food & Drug Authority

Riyadh

- Enhance job descriptions.
- $\bullet$   $\,$  Enhance the organizational structure of the Saudi Food & Drug Authority.

Delivery Supervisor

Apr 2015 - Jul 2019

Daily Food Company

Riyadh

- Increase the performance for a high-level delivery service.
- Achieve the required goal of the number of delivery orders and Sustain the reduction of delivery time.
- Raise customer satisfaction and solve any problem they may face with the delivery team.
- Responsible for anything related to the delivery team, including motivation, performance evaluation, and the schedule of daily working hours.

## Education

Bachelor Degree of Science in Business Administration with major in Management -Humane Resource Management track

Aug 2015 - May 2020

King Saud University